

Fig. 1

FIG. 2 is a block diagram of a system 200 for managing a recycling center 218. The system 200 includes a customer enterprise 202, a local area network 204, a recycling center 218, a data transfer center 219, a quality control center 222, a customer service center 220, a customer database 224, and an internet 221. The customer enterprise 202 is connected to the local area network 204, which is connected to the recycling center 218. The recycling center 218 is connected to the data transfer center 219, which is connected to the quality control center 222. The quality control center 222 is connected to the customer service center 220. The customer service center 220 is connected to the customer database 224. The customer service center 220 is also connected to the internet 221. The internet 221 is connected to the customer enterprise 202.

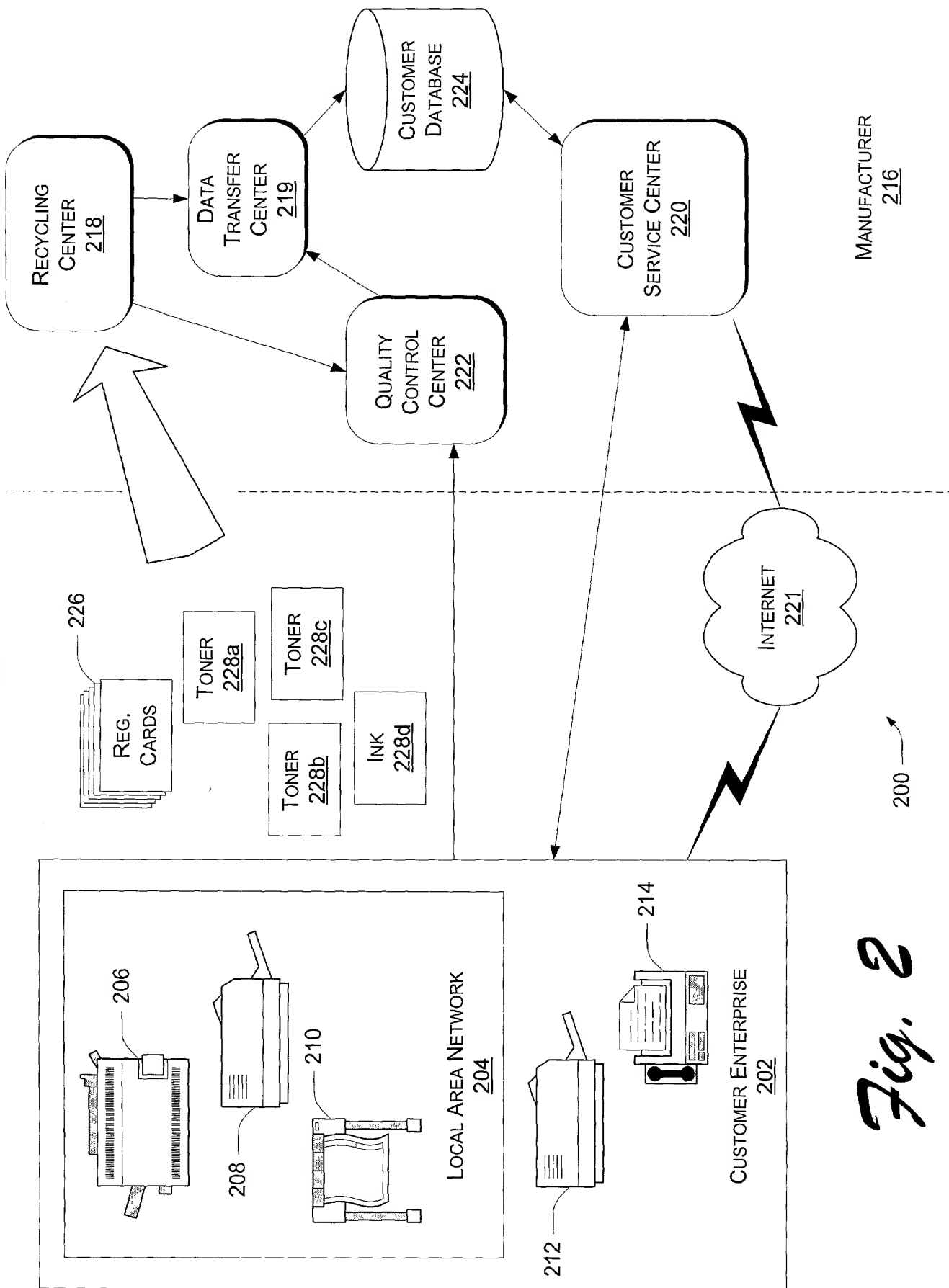


Fig. 2

300

308		310	312	314	316	318
CUSTOMER FIELD		CUSTOMER INFORMATION FIELD	PRODUCT FIELD	PRODUCT INFORMATION FIELD	PRODUCT USAGE FIELD	SOLUTIONS FIELD
302						
304						
306						

Fig. 3

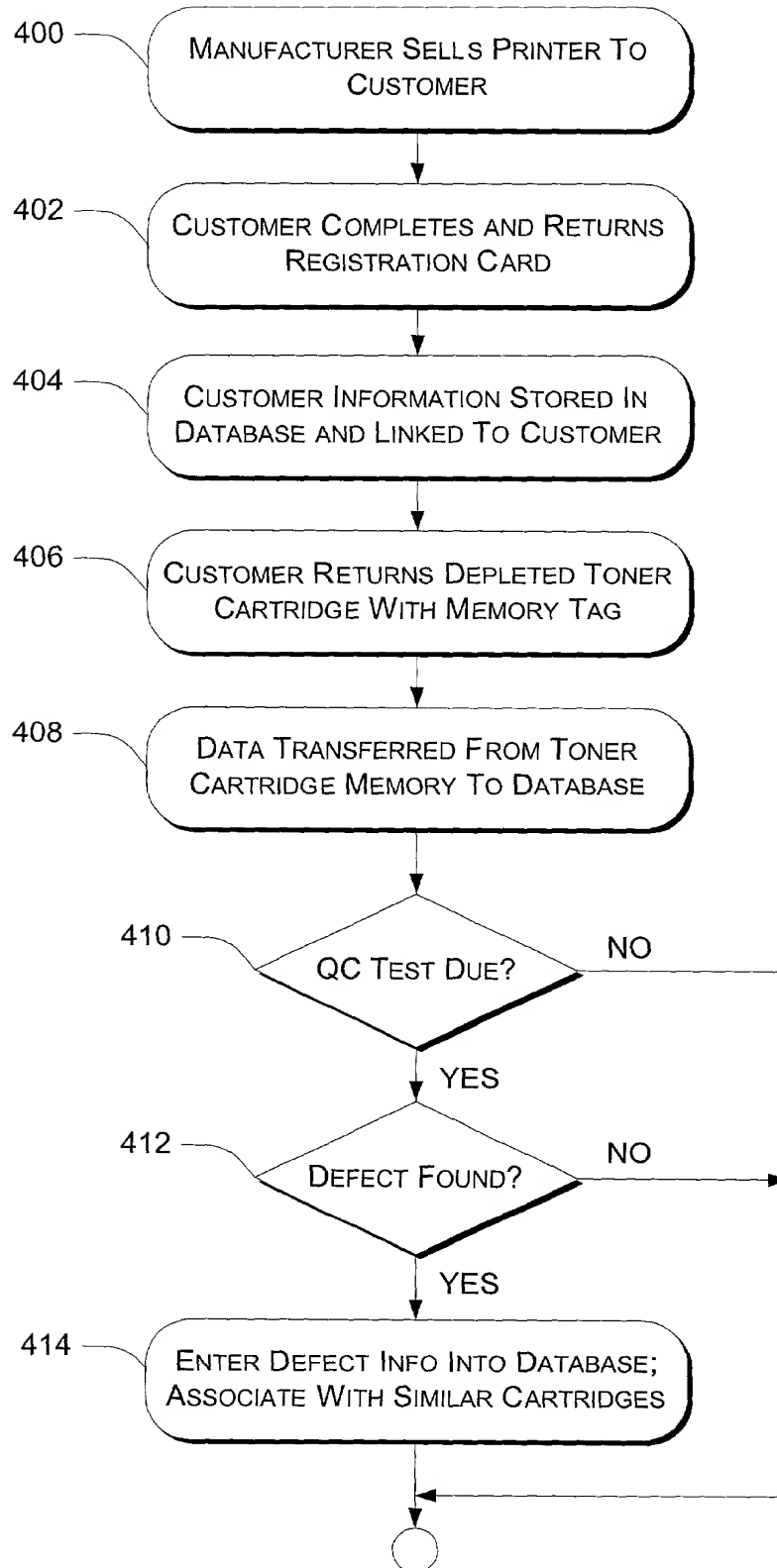


Fig. 4

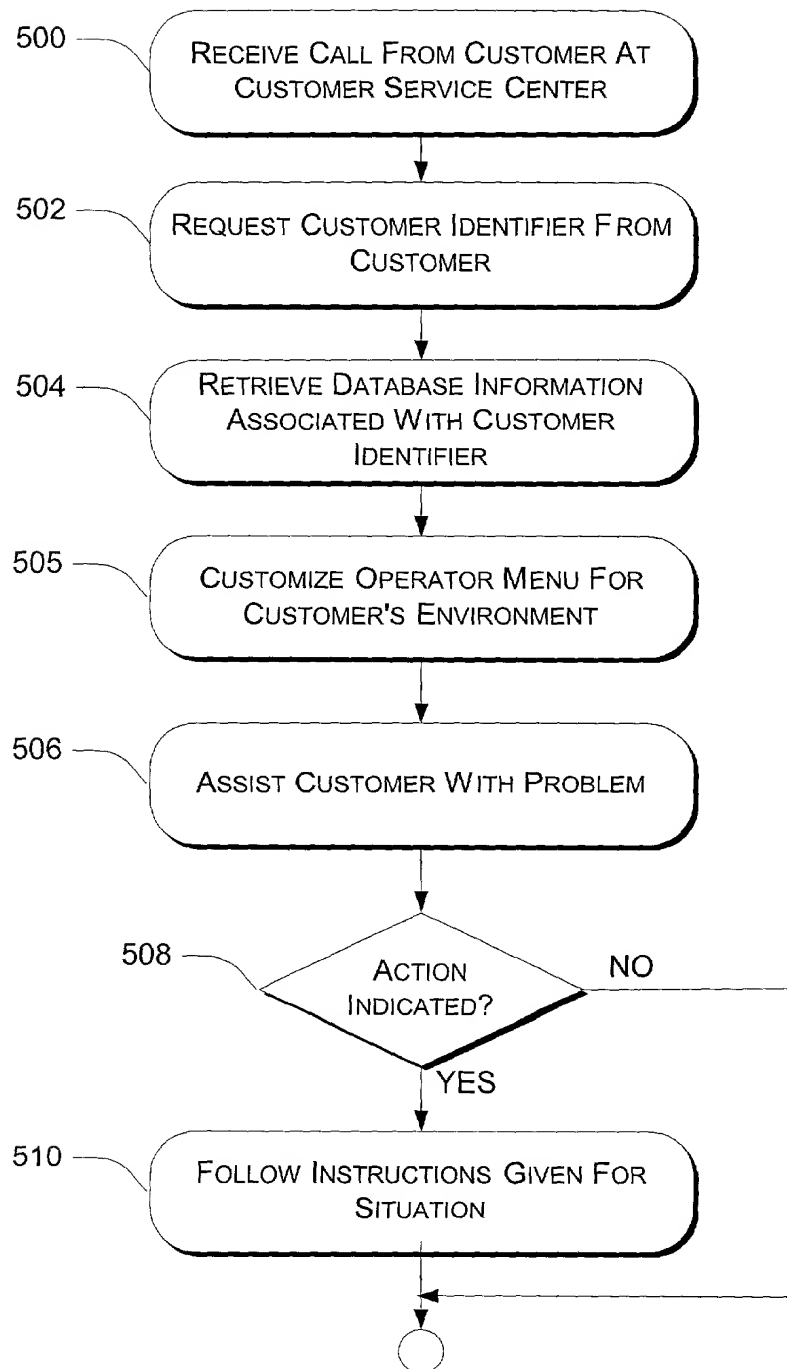


Fig. 5